



PDG Flexibility 30/06/2026 – Meeting Minutes

List of attendees

Market parties

Last name	First name	Organisation
Opstoel	Tania	Elindus
Mashlakov	Aleksei	Centrica
Loos	Rob	Enclar
Ramacker	Nico	Firn Energy
Denolf	Christof	Delaware
Milis	Kevin	BStor
Coudron	John	Colruyt Group
Van Bossuyt	Michael	Febeliec
Vannoppen	Bart	Volta
Debels	Pascal	OMES
Le Grelle	Louis	Luminus
Piret	Sébastien	Virya Energy
Reyniers	Stefaan	Cogen Vlaanderen
Tock	Jean-François	Luminus
Celis	Chris	Febeg
Fontaine	Valentin	Infrabel
Polfliet	Mathias	Centrica
Verhegghe	Karen	Luminus
Donnay de Casteau	Loic	Engie
Laleman	Ruben	Engie
Adigbli	Patrick	Centrica
Tannous	Maroun	Energy Pool
Vermeulen	Eric	Energy Pool
Gelpi	Cédric	Engie
Demeyer	Valentijn	Scholt Energy
Lefebvre	Yves	Centrica
Somers	Wim	Ecopower
Dingenen	Kathleen	Giga Storage
Soenen	Stefaan	Elindus
Devriendt	Nathalie	ODE

Regulators

Last name	First name	Organisation
Cornélis	Pierre-Yves	CWaPE
Debrigode	Patricia	CREG

Duran	Irfan	Brugel
Sargsyan	Karine	Brugel
Uytterhoeven	Anke	Vlaams Nutsregulator
Waucomont	Mathieu	CWaPE

System operators

Last name	First name	Organisation
Adam	Louise	Synergrid
De Schouwer	Stefan	Atrias
Decoster	Luc	Fluvius
Dessart	Delphine	RESA
Dewever	Philippe	Fluvius
Glorieux	Jacques	Synergrid
Mace	Odile	Sibelga
Motté	Arno	Elia
Nelis	Thomas	Elia
Rousseaux	Sébastien	Elia
Thoreau	Antoine	ORES
Tomme	Thomas	Fluvius
Torreele	Alexandre	Elia
Van den Bosch	Sven	Fluvius
Van Strydonck	Axel	Synergrid

Meeting Minutes

The Product Design Group provided market parties with an update on the evolution of flexibility in Belgium.

The presentation covered

1. **Looking back:** achievements in 2025 and 2026, including the validation of Document Release 3 and the recent successful go-live of Transfer of Energy functionalities in the Flexhub (9/6/2026).
2. **Current state:** an overview of the flexibility products currently available on the market, the recent FlexHub modernisation release, and evolution of key flexibility market indicators.
3. **Looking forward:** the ambitioned scope and planning of Document Release 4, as well as an overview of the next developments foreseen under the second part of the FlexHub Transformation programme.

The meeting was supported by a slide deck, available on the PDG webpage¹. These meeting minutes capture the main interactions and feedback received from participants during the session.

ToE roadmap

System operators presented the successful go-live of the latest ToE developments.

Participants provided very positive feedback on the progress achieved over the past years and on the successful go-lives delivered by the sector.

During the discussion, Chris Celis (Febeg) stressed the importance of continuing the work towards the Corrected Model (CM). According to Febeg, CM remains relevant, particularly for ToE DA/ID. CM is the only model that compensates the impact on the BRP of the supplier 100% correctly and should remain on the roadmap even if its implementation is dependent on additional regulatory and competition law considerations.

Febeg also underlined the importance of maintaining a robust fallback formula for CSM, especially in the context of ToE DA/ID where arbitrage opportunities may arise. In addition, some settlement accuracy issues linked to the current CSM implementation were mentioned, with the request to continue improving the neutrality of the overall design.

Michael Van Bossuyt (Febeliec) supported the comments made by Febeg regarding CM and welcomed the progress achieved so far. According to Febeliec it's important to move on with CM; even though it will not be useful for all parties, it might be important for some parties. Febeliec noted that a lot has been implemented so far and highlighted the positive evolution. It has been a long process but the right things are in place.

Customer awareness and communication

Several market parties highlighted the importance of increasing customer awareness regarding flexibility and the capabilities already available on the Belgian market.

¹ [20260630 PDG meeting Explicit Flex.pdf](#)

Michael Van Bossuyt (Febeliec) encouraged system operators to further communicate on the progress achieved and the successful go-lives already delivered.

Volumes will increase. Products are new and need an adoption time. More effort should be spent in promoting and explaining flexibility: flexibility is there, the right tools are in place... but flexibility is not yet unlocked due to a lack of understanding and awareness.

Synergrid indicated that a dedicated Working Group on customer awareness has recently been launched. The objective is to improve visibility of flexibility opportunities for end customers and increase market adoption.

System operators also referred to recent outreach activities, including a presentation organised with VOKA. System operators agreed that while market consultations with sector stakeholders are frequent, reaching end customers remains challenging.

A call was made to market parties to involve system operators in future customer-facing events whenever relevant. This would allow a broader promotion of flexibility services and facilitate direct exchanges with potential flexibility providers.

Finally, market parties suggested exploring synergies between flexibility communication activities and the iCAROS project in order to maximize outreach to end customers. Flexibility should also be explained to JOPA participants during the onboarding process.

General feedback & Next steps

The overall feedback from participants was very positive. Market parties welcomed both the operational progress achieved and the transparency provided on upcoming developments.

The next PDG Flexibility meeting with the market is planned for **September 2026**. The objective will be to present the content of Document Release 4 in more detail before or during the public consultation. This stakeholders meeting will be part of the consultation process for Document Release 4.

A subsequent update meeting is foreseen in **December 2026**, focusing on the progress of the FlexHub Transformation programme and upcoming FlexHub releases.

The System Operators thanked the participants for their feedback and active involvement in the ongoing development of the Belgian flexibility framework.